**Subject:** RE: Response Times

From: Kevin Kearney </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=B95C06125797468FAD5EA6F2F82F5DD7-KKEARNEY>

**Date:** 7/23/18, 10:57 AM

To: Carrasco, Jesus

What does a priority call mean?

Kevin R. Kearney

City Manager | City of Bradbury
600 Winston Avenue, Bradbury, California 91008
0: (626) 358-3218 | F: (626) 303-5154 | kkearney@cityofbradbury.org <mailto:kkearney@cityofbradbury.org>

From: Carrasco, Jesus [<a href="mailto:JCarras@lasd.org">mailto:JCarras@lasd.org</a>]

Sent: Monday, July 23, 2018 10:51 AM
To: Kevin Kearney <a href="kearney@cityofbradbury.org">kkearney@cityofbradbury.org</a>
Subject: FW: Response Times

Below are the average acceptable response times for calls. It is based on the average respose time over a 1 year period.

Jess Carrasco, Lieutenant

Temple Station

Operations Lieutenant

8838 E. Las Tunas Drive

Temple City, CA 91780

Office: (626) 292-3302 Cell: (818) 624-3868

From: Tostado, Teresa M.

Sent: Monday, July 23, 2018 9:25 AM
To: Carrasco, Jesus < <u>JCarras@lasd.org</u> < <u>mailto:JCarras@lasd.org</u> >

Subject: Response Times

Routine: 60 Minutes Priority: 20 Minutes Emergent: 10 Minutes

Teresa Tostado, L.E.T

Operations-Temple Station

(626) 292 - 3306

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  Attachments-83/image001.png
  Attachments-83/image002.png